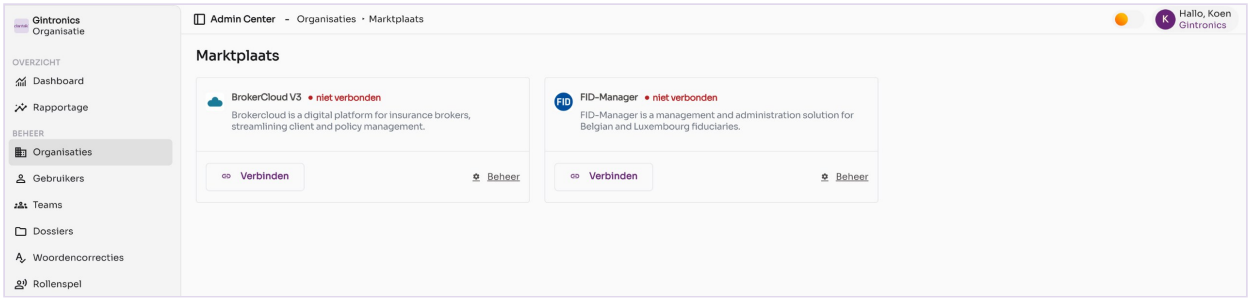
Connect integrations via the Marketplace

The Marketplace shows the integrations available for your organization, with the status for each integration: *connected* or *not connected*.

Connecting an integration

1. Open the Marketplace
   Click **Marketplace** in the left menu.



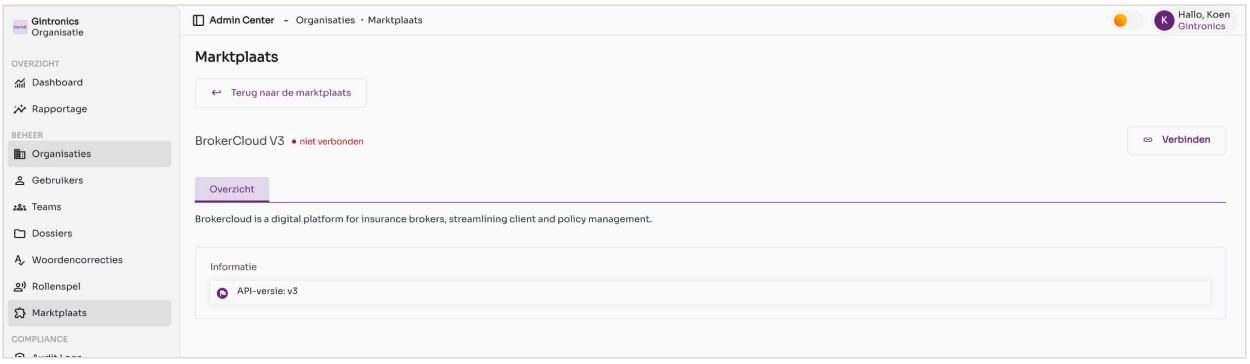
The Marketplace with two available integrations that are not yet connected.

2. Click Connect
   For the desired integration, click **Connect**. Depending on the integration, you sign in to the other system or enter an API key. Follow the steps on the screen.

3. Check the status
   After connecting, the card shows *connected*. Users can now select the integration when forwarding a conversation.

Managing an integration

Click **Manage** to open the detail page. There you will see the description, technical information such as the API version and, once the integration is connected, the connection settings. Use *Back to the marketplace* to return.



The management page of an integration.

Good to know

- Which integrations you see depends on your organization and your license. Missing a connection? Email support@claritalk.com.
- Each integration has its own article with the exact steps. See the *Connections* section, including *Integration overview* and *How do I create a connection with FID-Manager?*.
- Track the number of conversations forwarded to an integration via Reporting (*Sent to CRM*).